

Terms of Use

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Welcome to the Enchanted Hope Foundation website (the “Site”). By accessing or using this website, you agree to be bound by the following Terms of Use. If you do not agree to these terms, please do not use our Site.

The Enchanted Hope Foundation (“we,” “us,” or “our”) is a Canadian registered nonprofit organization. These Terms of Use govern your use of our website located at [Insert Website URL].

1. Use of Our Website

You may use this Site for lawful, personal, and non-commercial purposes only. You agree not to use this Site in any way that could harm us, our users, or our reputation.

You may not:

- Use the Site for any fraudulent, harmful, or illegal purpose
- Attempt to access secure or restricted areas of the Site without authorization
- Copy, modify, reproduce, or distribute any content without permission
- Upload or distribute any viruses, malware, or other harmful code

2. Intellectual Property

All content on this Site—including text, images, illustrations, logos, graphics, videos, documents, and downloadable resources—is the property of the Enchanted Hope Foundation or its content creators and is protected by Canadian and international copyright and trademark laws.

You may:

- View and print pages for your personal, non-commercial use

You may not:

- Reproduce, republish, sell, or use our content for commercial gain without prior written consent

3. Donations and Payments

All donations made through our Site are voluntary and non-refundable, unless a refund is requested in error. Tax receipts will be issued in accordance with CRA regulations and based on accurate donor information provided.

Payments may be processed by third-party providers (e.g., CanadaHelps, Stripe, PayPal). We are not responsible for their privacy or security practices. Please review their terms and policies directly.

4. Links to Other Websites

This Site may contain links to third-party websites (e.g., fundraising platforms, partner organizations). These links are provided for convenience only. We are not responsible for the content, policies, or practices of these external sites.

5. User Submissions

If you submit any content to us (e.g., messages, stories, comments, testimonials, photos), you:

- Grant us a non-exclusive, royalty-free, worldwide license to use, publish, or share it for promotional or educational purposes (unless otherwise agreed)
- Confirm you have the right to share the content and that it does not infringe on anyone else's rights

We reserve the right to remove content we believe is inappropriate, offensive, or in violation of these Terms.

6. Disclaimer

This Site and its content are provided "as is" without warranties of any kind, either express or implied. While we strive for accuracy and safety, we do not guarantee:

- That the Site will be error-free or uninterrupted
- That the information is complete, current, or reliable
- That the Site is free from viruses or other harmful components

7. Limitation of Liability

The Enchanted Hope Foundation shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from your use or inability to use this Site, even if we have been advised of the possibility of such damages.

8. Indemnification

You agree to indemnify and hold harmless the Enchanted Hope Foundation, its directors, volunteers, and affiliates from any claims, liabilities, damages, or expenses arising out of your use of the Site or violation of these Terms.

9. Governing Law

These Terms shall be governed by the laws of the Province of Ontario and the laws of Canada applicable therein. Any disputes shall be resolved in the courts of Ontario.

10. Changes to These Terms

We may update these Terms of Use at any time. The “Last updated” date at the top will reflect the most recent version. Continued use of the Site constitutes acceptance of any changes.

11. Contact Us

If you have any questions about these Terms of Use, please contact:

Enchanted Hope Foundation
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